

Member Type	Three-Character Prefix	Contract Type	Customer Service Phone #	Address (Claims, Adjustments, &	Authorization
				Appeals)	Phone #
Local Local members are also identified by the following custom three-character prefixes (all are PPO, unless indicated otherwise): AAE, AYT, BYM (see below), FCT,	YFA	Pathway – HMO (Large Group)	P.O. Box 5747 Denver, CO 802 Note: The prefe submitting claim copy. However, at the following for the process of the control	Denver, CO 80217-5747	800-336-7767
	YFB	Pathway – PPO (Large Group)			
	YFJ	Indemnity			
	YFK	PPO			
	YFL	PPO		Note: The preferred method for	
	YFP	PPO		submitting claims is electronically or hard copy. However, fax submission is allowed at the following fax numbers: 866-365-5504 or 303-764-7123	
	YFT	Indemnity			
GXA, HAU, JCT, JDP, JEP, JFP, JJE, JJP, JKP, JLP, JNI, JNX, JPE,	YFU	PPO			
JPF, JPN, JTF (see below), JTL (see	YFW	PPO			
below), JTQ, JVU (see below), KGL, MWW, PSX, QEP, QEW, QQB, QSI,	YFX	Anthem Choice PPO (Tier 1 = Pathway PPO, Tier 2 = PPO)			
QVS, QYS, QZS, TDG (see below),	YFY	HMO			
TXJ (HMO), UDI, UFA (see below), UMQ, UPW, WSK, ZDE (see below), ZDG, ZMM, ZRD, ZUD, ZVD	YFO	PPO	855-854-1438, M-F: 5:00am - 5:00pm		
	YFG, YFZ	Medicare Supplement	866-438-9969, M-F: 8:00am - 6:00pm		No auth req'd
BYM (Boyd Gaming)		PPO (Coalition for LV Hospitals)	877-833-5742, M-F: 7:00am - 5:00pm		866-670-1581
JTF (Teamsters Local 14)	(see ID card/sleeve for	PPO (Coalition for LV Hospitals)	800-688-3828 Claims inquiries only:		800-862-3338
	network exceptions/details)	110 (Codition for Ev Flospitals)	702-851-8286 Eligibility & Benefits only		000-002-3330
JTL (Teamsters Local 631)		Indemnity (Coalition for LV	800-688-3828 Claims inquiries only;		Nevada
		Hospitals)	702-415-2185 Eligibility & Benefits only		Health Solution 855-392-0778
JVU (United Brotherhood of Carpenters)		PPO	877-833-5742 Claims inquiries only; 855-550-1696 Eligibility & Benefits only		Hines & Associates UI 800-323-3454
TDG (Teamsters Hotel & Casino Workers – Local 986)	(see ID card/sleeve for network exceptions/details)	PPO (Coalition for LV Hospitals)	800-688-3828, M-Th: 8:00am – 5:00pm, F: 8:00am – 4:00pm		800-862-3338
UFA (Intermountain UFCW)		PPO	800-688-3828 Claims inquiries only; 800-345-3248 or 801-266-3256 Eligibility & Benefits only		800-336-7767
ZDE (Bricklayer and Allied Craftsman Local 13)		PPO	702-734-8601 Eligibility & Benefits only; 800-688-3828 Claims Inquiries only		800-336-7767
Care Act (ACA) compliant.	YFC	Pathway – HMO	855-854-1438, M-F: 5:00am – 5:00pm		800-336-7767
	YFH	Pathway – HMO			
	VXF, XFR	Pathway – PPO			
	YFD	Pathway – PPO			
ote: ACA applies to Individual and Small Froup only					
EP	R + 8 numerics	PPO – if you have a PPO contract.	800-727-4060, M-F: 8:00am – 4:30pm	FEP PO Box 105557 Atlanta, GA 30348-5557	800-860-215

^{*} IntraPlan members are members of the other Blue Plans affiliated with our parent company that are processed on the same claim system.

***Guest members do not have an three-character prefix. They are identified by "Guest Member" on their health plan ID card.

**** We cannot accept Guest Membership claims electronically. They must be sent hard copy. Revised: October 9, 2018



BlueCard	All other three-character prefixes not listed above	PPO – if PPO in suitcase logo. Indemnity – if empty suitcase logo.	Claims Customer Service: 888-817-3717, M-Th: 7:00am – 5:00pm, F: 7:00am – 2:30pm, 3:30pm – 5:00pm Eligibility: 800-676-BLUE (2583)	Same as Local Anthem Blue Cross and Blue Shield P.O. Box 5747 Denver, CO 80217-5747 Note: The preferred method for submitting claims is electronically or hard copy. However, fax submission is allowed at the following fax numbers: 866-365-5504 or 303-764-7123	800-676-BLUE (2583)	
IntraPlan* • Anthem Blue Cross members in California	Most common prefixes in NV: AET, AWE, BTW, FRD, HYE, KNK, LSI, NAJ, SAC, UNR, WEP, WFK, XDP	■ PPO	Claims, Eligibility and Benefits Customer Service: 800-677-6669, M-F: 7:00am – 7:00pm			
Colorado Members	XF?, NWD	 PPO – if PPO in suitcase logo. Indemnity – if empty suitcase logo 	877-833-5742, M-F: 7:00am – 5:00pm		303-831-4115 or 800-832-7850	
HMO Nevada Guest Membership / Away From Home Care	N/A**	НМО	800-827-6422, 7:00am – 3:30pm	HMO Nevada Guest Membership*** 700 Broadway, Dept. HU0444 Denver, CO 80273	800-827-6422	